



BSIDES VANCOUVER 2025

HACKING LIFELABS

WESLEY
WINEBERG

WHO IS LIFELABS?



KEY FACTS

LifeLabs is Canada's largest provider of general health diagnostic and specialty laboratory testing services.

LifeLabs performs over 100 million laboratory tests each year, with 20 million annual patient visits to its locations.

Its website hosts Canada's largest online patient portal, on which more than 2.5 million individuals access their laboratory results each year.



LifeLabs completes purchase of BC Biomedical

LifeLabs completes purchase of BC Biomedical and BC Integration Program is launched.

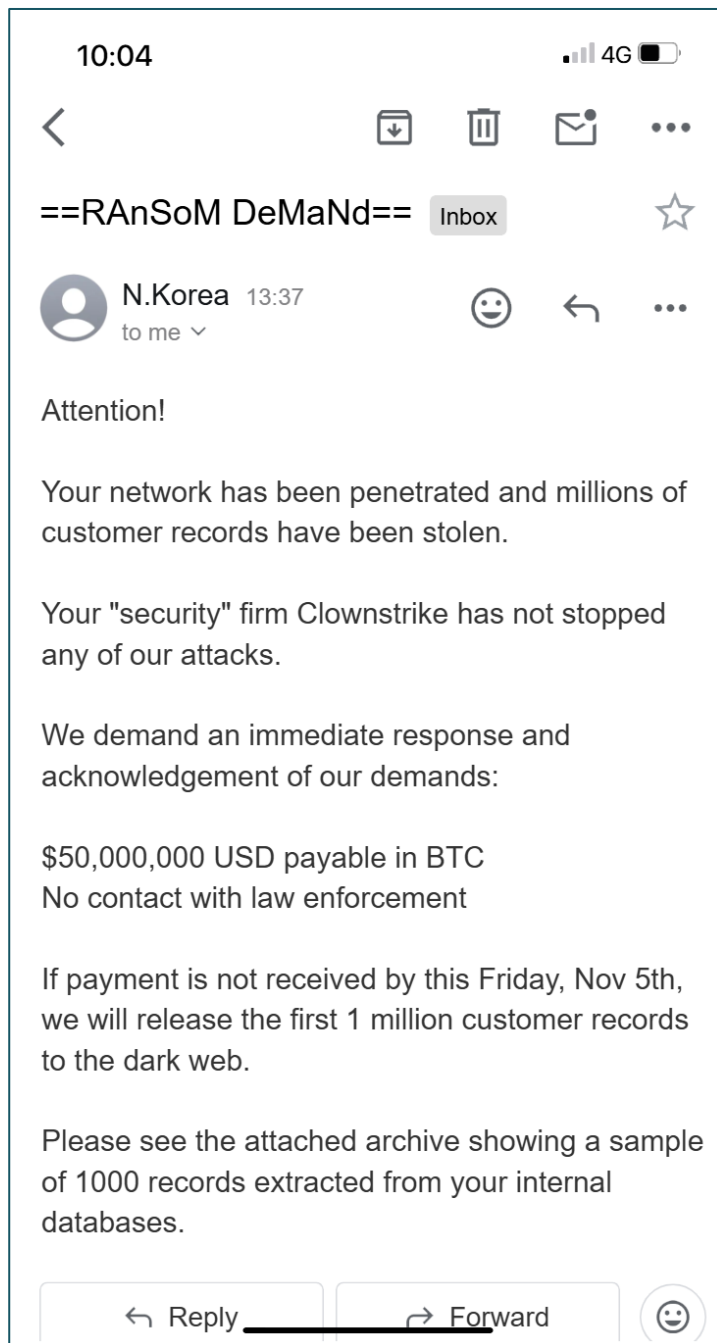
LET'S GO BACK IN TIME



LET'S GO BACK IN
TIME

October 31st,
2019





LET'S GO BACK IN TIME



REVISITING THE PAST

2018

Hackers Compromise Lifelabs
Servers

2019

Lifelabs Publicly Announces
the Data Breach

2024

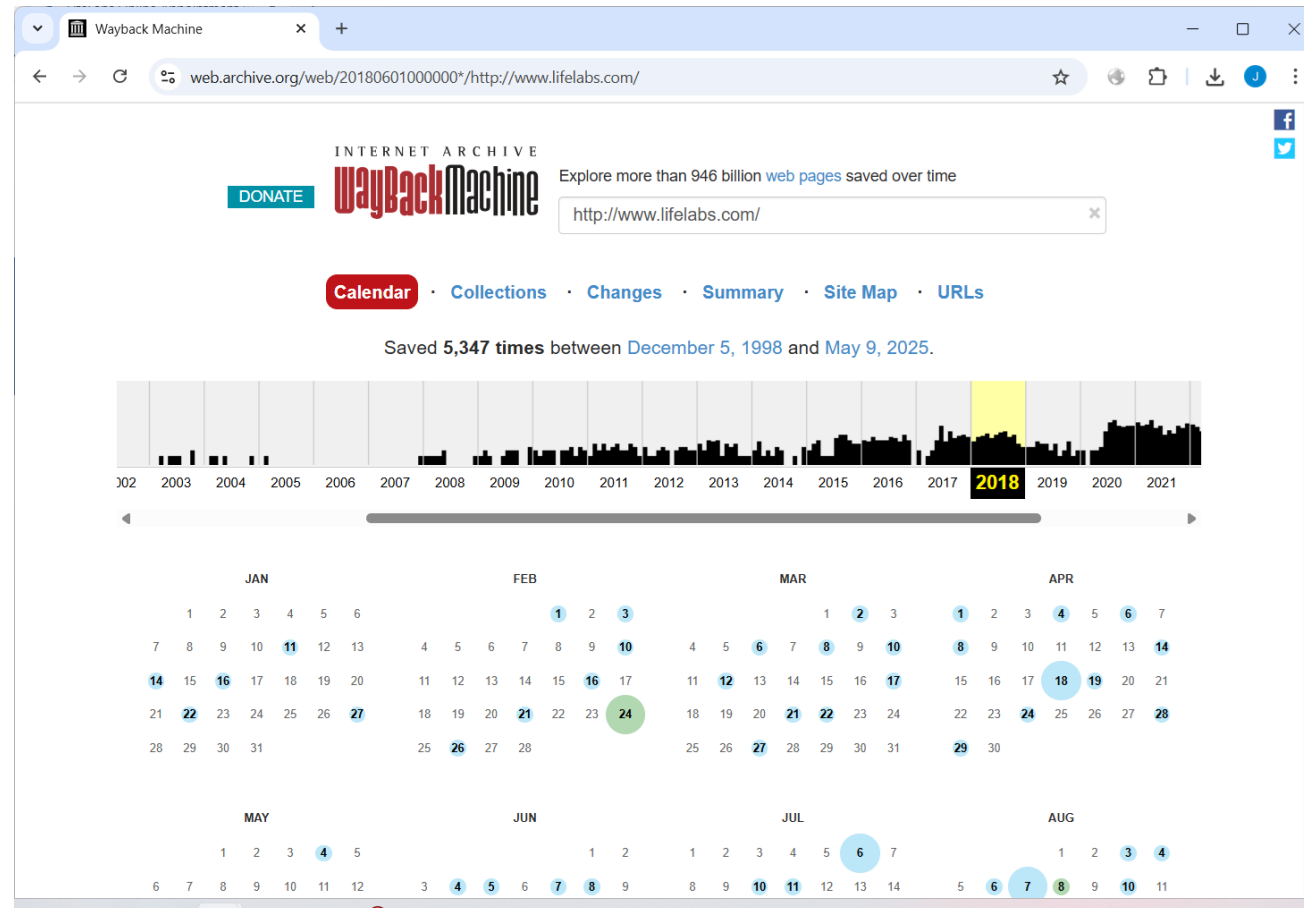
Ontario and BC Privacy
Commissioners Win Case To
Release Lifelabs Report

ATTACKER FIRST STEPS

- Choose your own adventure:
- Mass scan and look for any finds
- Enumerate and target a specific company / system
- Unclear the approach used here
- Ransomware is almost **always** coordinated through multiple crime groups

VISIT THE ARCHIVES

- Archive.org is valuable to attack, defense, and more!
- The 2018 (prelogin) version of the Lifelabs site can be viewed



VISIT THE ARCHIVES

The screenshot shows a web browser window with the address bar displaying the URL: `web.archive.org/web/20180224135109/https://booking.lifelabs.com/LLBooking/default.aspx/`. The browser's address bar also shows the date `29 captu` and `27 Feb 2013`. The page features the LifeLabs logo and three main navigation buttons: **Find a Location**, **Book an Appointment**, and **See my Results**. Below these buttons, there are links for **Patients**, **Healthcare Providers**, and **Other Customers**. A blue navigation bar at the top contains links for **Home**, **Contact**, **About**, and **Logout**. The main content area is divided into two columns. The left column is titled **Book an Appointment** and contains a **Login (Registered Users)** section with fields for **Email** and **Password**, a **SIGN IN** button, and a note stating: *Note: my results™ users have separate login and registration*. Below this is a **New User?** section with a **Register Now** link and a **Click Here** link for forgotten passwords. The right column contains a section titled **Appointments for some tests must be booked by calling our Customer Care Centre:** with links for a list of tests in Ontario and British Columbia. Below this is a **Need Help?** section with a link for instructions on how to use the site. At the bottom, there is a section titled **Ontario Patients: Did you know?** which states that *my results™* is an online portal for secure access to lab results, free of charge, and available to all Ontarians. It provides a link to register for *my results™* at `myresults.lifelabs.com`.

LifeLabs®

Find a Location **Book an Appointment** **See my Results**

Patients ▼ Healthcare Providers ▼ Other Customers ▼

Home | Contact | About | Logout

Book an Appointment

Login (Registered Users)

Email:

Password:

SIGN IN

Note: *my results™* users have separate login and registration

New User?

[Register Now](#) to use our appointment site.

[Click Here](#) if you forgot your password

Appointments for some tests must be booked by calling our Customer Care Centre:

[Click here](#) for a list of tests in Ontario.

[Click here](#) for a list of tests in British Columbia.

Need Help?

[Click here](#) for Instructions on how to use the Appointment Booking Site.

Ontario Patients: Did you know?

my results™ is an online portal that provides patients secure access to their lab results. It is free of charge and available to all Ontarians. To register for *my results™* visit myresults.lifelabs.com

FINGERPRINTING

- Archive.org shows booking.lifelabs.com versions over time:
- Using Telerik 2015.2.729.45 in Feb 2018, Jan 2019 and March 2019
- (Attack discovered Oct 2019)
- Updated to 2020.2.512.45 by Aug 12th, 2020

TELERIK VULNERABILITIES

CVE-2017-9248

- Telerik.Web.UI.DialogHandler.aspx
- Encryption vulnerability
- Base64 decoding “oracle”
- Allows for file access including uploads
- Upload a webshell = RCE

CVE-2017-11317

- Telerik.Web.UI.WebResource.axd
- Hardcoded Encryption Key
- Allows for uploading files
- Upload a webshell = RCE



| Telerik UI for ASP.NET AJAX

CVE-2017-11317

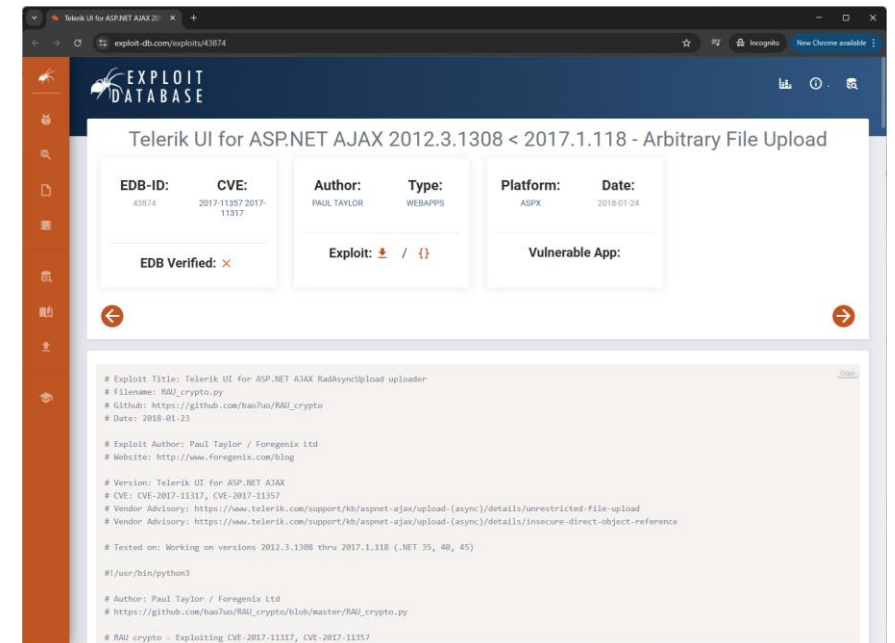
- Public PoC Since January 2018

- RAU_crypto.py

- Run with:

```
python RAU_crypto.py -P "c:\inetpub\wwwroot" 2014.1.403.35  
webshell.aspx "http://4.4.4.4/path"
```

- https://github.com/bao7uo/RAU_crypto



CVE-2017-11317 - FINGERPRINTING

- Telerik.Web.UI.WebResource.axd?type=rau
- IIS web applications typically have a path associated:
 - /Telerik.Web.UI.WebResource.axd?type=rau - If it's the root path
 - /appname/Telerik.Web.UI.WebResource.axd?type=rau - If it's not
- Version Number Needed:

'2007.1423', '2007.1521', '2007.1626', '2007.2918', '2007.21010', '2007.21107', '2007.31218', '2007.31314', '2007.31425',
'2008.1415', '2008.1515', '2008.1619', '2008.2723', '2008.2826', '2008.21001', '2008.31105', '2008.31125', '2008.31314',
'2009.1311', '2009.1402', '2009.1527', '2009.2701', '2009.2826', '2009.31103', '2009.31208', '2009.31314',
'2010.1309', '2010.1415', '2010.1519', '2010.2713', '2010.2826',
'2010.2929', '2010.31109', '2010.31215', '2010.31317', '2011.1315', '2011.1413', '2011.1519', '2011.2712', '2011.2915',
'2011.31115', '2011.3.1305', '2012.1.215', '2012.1.411', '2012.2.607', '2012.2.724', '2012.2.912',
'2012.3.1016', '2012.3.1205', '2012.3.1308', '2013.1.220', '2013.1.403', '2013.1.417', '2013.2.611', '2013.2.717',
'2013.3.1015', '2013.3.1114', '2013.3.1324', '2014.1.225', '2014.1.403', '2014.2.618', '2014.2.724', '2014.3.1024',
'2015.1.204', '2015.1.225', '2015.1.401', '2015.2.604', '2015.2.623', '2015.2.729', '2015.2.826', '2015.3.930', '2015.3.1111',
'2016.1.113', '2016.1.225', '2016.2.504', '2016.2.607', '2016.3.914', '2016.3.1018', '2016.3.1027',
'2017.1.118', '2017.1.228', '2017.2.503', '2017.2.621', '2017.2.711', '2017.3.913'



<https://web.archive.org/web/20190103014005/https://booking.lifelabs.com/LLBooking/default.aspx/>

Live Hacking Time
**FOLLOW
ALONG!**

DEFENDER VIEWPOINT



WHAT DID LIFELABS SEE?

(Not much)

PUBLIC REPORTS

- BC & Ontario Combined Privacy Commissioner Report
 - Only 36 pages, you should read it!
- Alberta, Saskatchewan, etc have released their own reports / info



JOINT INVESTIGATION INTO LIFELABS DATA BREACH

Information and Privacy Commissioner of
Ontario PHIPA Decision 122

Information and Privacy Commissioner for
British Columbia Investigation Report 20-02

Brian Beamish
Information and Privacy Commissioner
of Ontario

Michael McEvoy
Information and Privacy Commissioner
for British Columbia

June 25, 2020

BANGERS

“The attackers claimed to have had the ability to move progressively (or “laterally” as it is known in information security parlance) through LifeLabs’ network with a domain administrator token. However, LifeLabs’ investigation was unable to verify actual lateral movement due to a lack of evidence and available forensic information.”



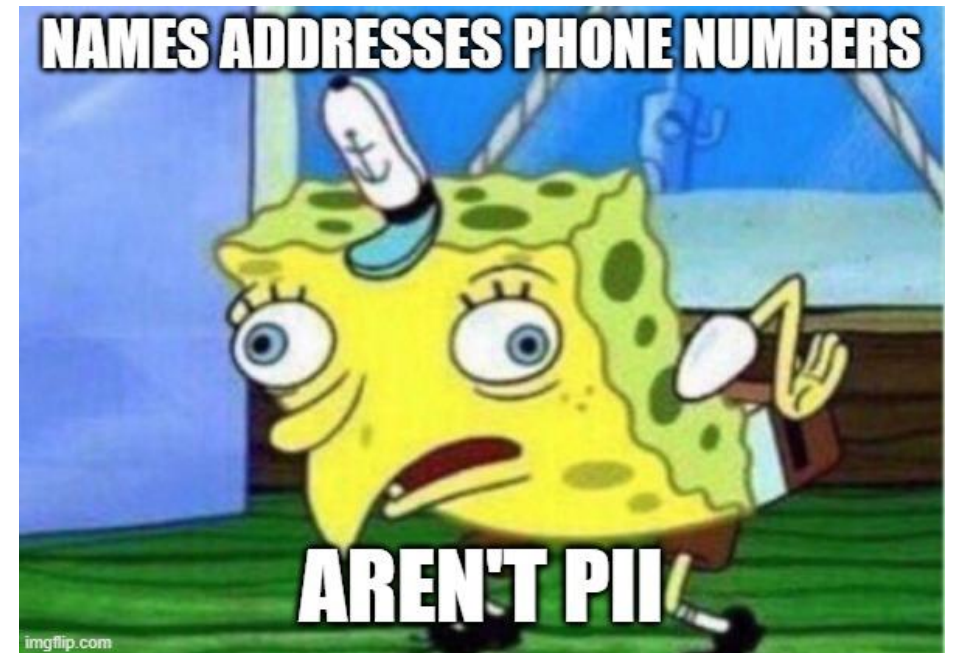
BANGERS

“Thus, the only real evidence limiting the scope of information compromised in the breach to the four datasets returned by the attackers is the attackers’ own claim to that effect, a claim made while negotiating a ransom settlement with their victim.”



BANGERS

“We disagree with LifeLabs’ assessment and find their approach to be very cavalier regarding the privacy of their clients’ health information. For example, we completely reject the idea that health card numbers are not sensitive”



WHAT WOULD WE FIND IN 2025?

- Unfortunately we can't "really" test too much without permission...
- OSINT shows a lot! Plus a find from 2018:

0
votes

Thank you for the answer it works, not sure if you help further but I am trying to authenticate against vCenter v6.5 Appliance but its still an issue:

Password I tried, base64, regular, and the digest but neither works but with curl as shown below:

```
curl -X POST --header 'Content-Type: application/json' --header 'Accept: application/json' --header 'vmware-api-session-id: null' 'https://spvvapvc65101.corp.priv/rest/com/vmware/cis/session' --basic -k --user 's-mon@DOMAIN:Password' --verbose
```

URL => "https://spvvapvc65101.diaglabs.corp.priv/",

AUTH_DIG => "s-mon\@DIAGLABS:cy1tb25AREIBR0xBQIM6bDdqbmJ1QVc=",

answered Dec 1, 2018 by [saimbhi](#) (340 points)

[Comment](#)

HOW TO DO IR WRONG

DON'T DO THESE THINGS!

- Wipe the infected PC's
- Restart systems (both reboots or “recovering too early”)
- Announce a breach before investigating
- Trust insurance, law enforcement, legal counsel to handle *everything*
- Move slowly
- Have no logs

DO THIS INSTEAD:

- Engage an experienced DFIR firm
- Negotiate even if you will not pay
- Get experienced legal advice
- Take care of your mental health

THOUGHT LEADERSHIP

WHY DO WE ALLOW PAYMENTS TO CRIMINALS?

- If Canada banned (made illegal) ransom payments, would breaches increase?
- If Canada regulated Bitcoin the same as real currency, what would be the downsides to the country and the taxpayers?
- How many times has the government of BC or Canada paid a ransom? Why should private corps (or local municipalities) be different?

THOUGHT LEADERSHIP

CARROT OR STICK?

What costs more in the long run?

Hiring and staffing a security team?
Paying a PR firm?



THOUGHT LEADERSHIP

WHAT IS PRIVACY WORTH IN CANADA?

British Columbia

LifeLabs customers can now apply for up to \$150 in compensation for data breach

Applications for compensation from the \$9.8 million settlement are open until April 6, 2024

CBC News · Posted: Dec 14, 2023 10:02 PM PST | Last Updated: December 14, 2023



CANADA

Here's why the \$10-million LifeLabs class action payout was just \$7.86 per claimant

A class action settlement against LifeLabs resulted in a \$9.8 million payout. Why one expert says the initial estimate of \$50 in compensation was problematic from the start.

Updated July 19, 2024 at 3:30 p.m. | May 27, 2024 | 2 min read



THANKS!

**WESLEY@EXFILTRATED.
COM**

